



## Privacy Policy

Polymermarketplace B.V. (“PMP”) is a digital technology company and value-added provider of software tools to enable e-commerce solutions for sellers of polymer material. Pinnacle Polymers, LLC is a petrochemical company and value-added seller of polymer materials. PMP is currently offering its technology and hosting services to Pinnacle Polymers, LLC (“Pinnacle”) and its affiliated companies to use the site: [www.pinnaclepolymersdirect.com](http://www.pinnaclepolymersdirect.com) (the “Site”). Please read this privacy policy carefully so that you know what and why we use the information you leave on the Site. PMP follows the guidelines as defined by the European Union Commission and governments of its home offices located in The Netherlands as far as possible when handling data.

When visiting and using the services on the Site, you agree to the collection, use and (limited) transmission of your information as described in this privacy policy.

### THE INFORMATION WE COLLECT FROM YOU

If you visit and are granted access to the Site, you may be asked to provide information about yourself such as your name, address and contact details. We do this solely to provide you with information about Pinnacle products and services. We may also collect information from our software supplier partners which you agree to provide in order to offer you localized support. We can also collect information about your use of the Site and participation in purchases. In addition, we store information that you leave on the Site, such as messages and bid information that are transmitted via the Site.

### THE USE OF YOUR INFORMATION

The information you provide is necessary to improve service and share new offers and related information. This information will be shared with Pinnacle. PMP and Pinnacle will also use and analyze the information for administrative reasons, support services and improve and further develop the Site. We may also use the information to contact you regarding your opinion about the Site, and to inform you occasionally of important changes or developments on the Site. For this we prefer to contact you by sending an e-mail or text message. If you wish to be removed, you can always inform us of this request by contacting the Site administrator via email. PMP and Pinnacle will respect all such requests. For the handling and protection of your personal data, PMP follows the guidelines laid down by the European Union Commission and its counterparts in other countries where the Site is accessible.





## **ACCESS TO AND UPDATE DATA**

PMP is responsible for the processing of data. PMP processes its customer data and utilizes technology and hosting services from its supplier partners. You have the right to view, change or delete the information stored by us at any time. This may occur on-line when using hosted services or with a written request by email. Modification or deletion takes place within a commercially reasonable time after PMP has received the request thereto.

## **AVAILABLE PROVISION OF YOUR INFORMATION TO THIRD PARTIES**

PMP will share your information with Pinnacle. However, neither PMP nor Pinnacle will share your information with others unless you have explicitly given permission for this during registration or if the law requires us to do so. This consent can therefore apply to all authorized users of the Site.

## **LINKS TO OTHER WEBSITES**

The Site may contain links to other websites of interest. However, if you use these links to leave the Site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide while visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

## **THE CONSERVATION OF SECURITY AND DATA**

The information you provide via the Site is stored on servers or the servers of its supplier partners, mainly PMP. PMP uses backup and security techniques to prevent loss, mutilation or any other damage to information and to be able to recover. We have also taken measures to protect your information against unauthorized access and we store the information for a reasonable period or period as prescribed by law.

## **COOKIE POLICY**

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyze web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you





as an individual. The Site can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyze data about web page traffic and improve the Site in order to tailor it to customer needs. We only use this information for statistical analysis.

Overall, cookies help us provide you with a better experience on the Site by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the Site.

#### **CHANGES IN OUR PRIVACY POLICY**

Changes of any kind, in this Privacy Policy will be made public on the Site. Consult this statement regularly.

#### **CONTACT**

All comments, questions and requests concerning the use of your data can always be communicated to PMP by e-mail or post. Any comments, questions or requests concerning the offers or materials posted on the site must be communicated to your designated Pinnacle representative. When communicating with PMP, please provide your first and last name, address, telephone number and e-mail address.

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